

A2A Challenges Contribute to Failed Payments and Erode Efficiency Gains

2022 Global Corporate Payments Trends



Failed payments increase costs and negatively impact customer and supplier relationships

\$118.5B

Failed payments are estimated to cost **\$118.5 billion** globally per year¹

8%

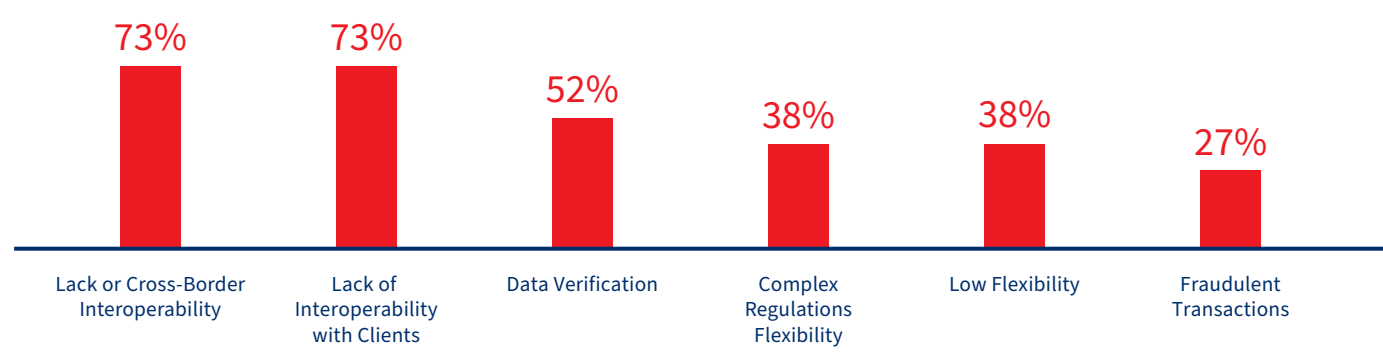
is the global average of not completed payments



Interoperability deficiencies disrupt straight-through processing

Account-to-account (A2A) payments challenges trigger the need for multiple corresponding banks, increasing payments complexity and costs

Top issues with A2A payments:

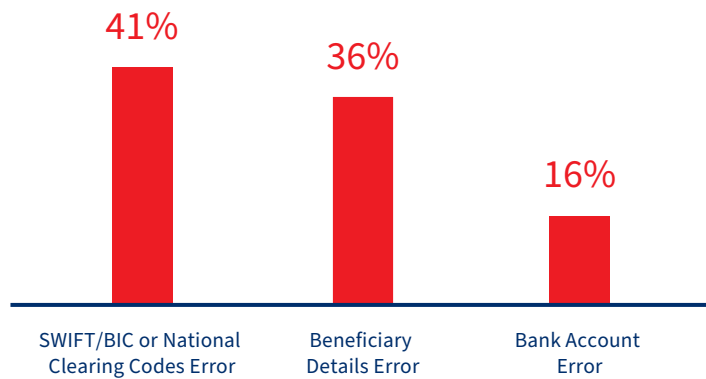


Data quality makes a difference in controlling costs and driving payments efficiencies

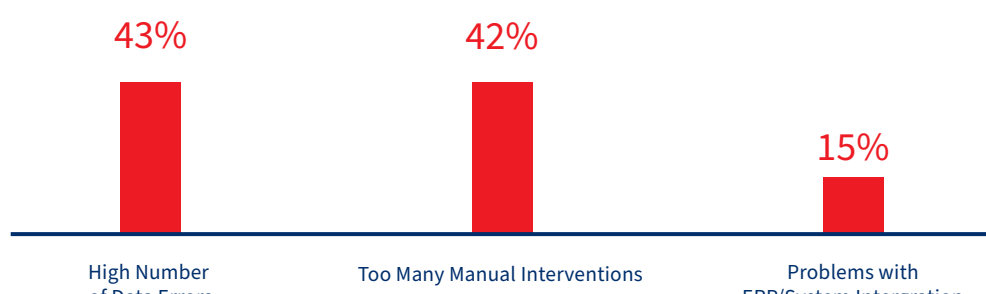
33%

More than **33%** of payment data is still validated manually²

Data errors on clearing codes and beneficiary details are the main technical issues generating failed payments



Main issues encountered with the reconciliation of payments flows:



Stemming from:

- Issue with data quality or lacking payment data references
- Local specificities or regulation
- Master data with complex mapping of codes from banks' systems to the corporates middleware systems

Automated data verification tools help alleviate A2A payments challenges

Businesses are addressing many A2A issues by using more advanced middleware solutions and automatic data verification tools to help:



Facilitate more accurate setup, routing and processing of payments from the start



Enhance payment details with key information including SSIs, IBAN and BIC numbers and payment network routing details



Automate reference data updates



Minimize alerts and the need for manual intervention



Reduce failed payments



Increase straight-through processing rates

Minimize failed payments by improving A2A workflows with the advantage of automated payments solutions.

Visit
risk.lexisnexis.com/corporate-digital-payments
to explore the full study

1. and 2. LexisNexis Risk Solutions True Cost of Failed Payments Global Report.

Findings from the LexisNexis® Risk Solutions Corporate Digital Payments Study

The online survey was performed on 400 global payment managers and executives working with corporate payments. The information was gathered in January and February 2022. This document is for informational purposes only and does not guarantee the functionality or features of the LexisNexis Risk Solutions products identified. LexisNexis Risk Solutions does not warrant that this document is complete or error free. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. Other products and services may be trademarks or registered trademarks of their respective companies. Copyright © 2022 LexisNexis Risk Solutions Group. NXR15488-00-0522-EN-US